

March 28, 2025

[Important Notice]
Introduction of Credit Card Personal Authentication Service (3D Secure 2.0) and
Revision of Terms of Use

JR KYUSHU RAIL PASS Online Booking has introduced a credit card personal authentication service (3D Secure 2.0), in order to provide customers with even safer service.

3D Secure is a service provided by international credit card brands, and is a system for verifying the identity of the person making a credit card payment over the Internet to make it safer.

JR KYUSHU RAIL PASS Online Booking uses 3D Secure to authenticate the identity of the person making the reservation when the payment is made.

To use 3D Secure, you may need to set up your password and other security settings in advance using a method specified by your credit card issuer. If you have any questions about the authentication service, such as how to set it up or how to check the status of your settings, please contact the credit card company listed on the back of your card.

When authenticating, you will be redirected to the credit card company's website (external site). The identity authentication screen and input items will differ depending on the credit card company, so please follow the instructions on the screen.

The name of the 3D Secure service differs depending on the card brand.

VISA	Master Card	JCB	American Express	Diners Club
 VISA 認証サービス	 ID Check			

- The Terms of Use will be revised as follows, in accordance with the introduction of 3D Secure.
(Revised on March 28, 2025)

(Use of User Information, etc.)

Article 17.

1. We will use the information obtained by us about users (purchase history, server communication history, and additional information necessary for the Online Booking service) in the course of their use of the Online Booking service to provide it, as well as the products and services provided by JR Kyushu and JR Kyushu Group companies, and to conduct surveys and analysis.
2. We may share the information about users stipulated in Paragraph 1 with travel agencies that have issued exchange vouchers, in order to provide the Online Booking service, and the users shall agree to this.
3. We may transmit the information about users as stipulated in Paragraph 1 and the credit card information used for payment to credit card companies and payment processing companies for the purposes of verifying the identity of users and processing payments for the Online Booking service, and the users shall agree to this.
Please note that if the users' credit card issuer is located in a foreign country, said information may be transferred to the country where the issuer is located.
4. We will handle the information about users stipulated in Paragraph 1 and the credit card information stipulated in Paragraph 3 with the utmost care to prevent it from being leaked to outside parties or being used inappropriately. The handling of personal information shall be in accordance with the provisions of "Handling of Personal Information" and "Personal Information Protection" published on our website.